# WEBINAR: Middle Management Training and Development



### Overview

In today's corporation, middle managers and senior supervisors are confronted with the far-reaching changes of time. Changes with economy, workforce, technology, social media, government regulations and other uncertainty are all visible that midmanagers must be able to adapt with the fastshifting and turbulent business environment.

Mid-managers also play a critical part for the organizations success since they fill in the gap in the level of management and coordination between the top strategic leaders and front-line employees.

Expectations of mid-managers also have never been greater. They must assess and apply different sets of skills to enable their team to take on more responsibilities, having a finite result in mind and that is growth for the organization. This training program also provides other skill sets middle managers need to succeed.

### Objectives

- To discuss a comprehensive coverage for both the traditional and the new trends of management.
- To retain the best traditional management practices and yet be able to innovate skills with changes of time.
- To bridge the gap between the top strategic leaders and the front-line.
- To be able to teach team members to be selfsufficient in their efforts thus allowing the midmanagers to fulfill their other obligations in today's lean organizations.
- To work and perform teams' tasks efficiently and effectively.
- To discuss the major roles of mid-managers.

### Who Should Participate

- Managers
- Senior Supervisors
- All Other Employees
- Business Owners

## Key Topics

- I. Fundamentals of Management: Definition, Nature, Basic Resources and Process of Management
- II. Systems Relationship Among the Management Functions
- III. Three (3) Major Roles of Managers: Decisional, Informational, and Interpersonal
- IV. PLANNING: Types of Plans in Relationship to the Management Levels and Planning Process
- V. ORGANIZING: Organizational Structure by "Level", "Authority", and "Function"
- VI. LEADING and COMMUNICATING with PEOPLE: Characteristics and Traits of "REAL" Leaders, Sources of Leader's Power and Types of Leadership
- VII. CONTROLLING: Establishing Standards, Measuring Actual Performance, Comparing Actual Performance with Standards, and Taking Corrective Action

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### Duration

3 hours

#### Webinar Fee

 Php 1,750.00 per participant (inclusive of e-Handouts and e-Certificate) to be paid at least 3 banking days before the event

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