# WEBINAR: Six Sigma For Quality Improvement



## Overview

Six Sigma is a Quality Management and Improvement methodology structured to reduce product or service failure rates to a negligible level (roughly 3.4 failures per million opportunities). To achieve six sigma levels, the Six Sigma process encompasses all aspects of a business, including management, service delivery, design, production and customer satisfaction. Six Sigma companies typically spend less than 5 percent of their revenues addressing and repairing quality problems. As a philosophy, Six Sigma drives business culture and requires a nearly flawless execution of key processes making Six Sigma a high standard for companies and individuals to achieve.

Your customers place a high value on consistently predictable business processes and Six Sigma is a proven methodology for delivering consistent incremental improvement. By reducing process variation Six Sigma frees the organization to focus on improving process capability and as sigma levels increase, the cost of poorquality decreases and profitability increases. This is why Six Sigma is highly associated with the delivery of consistent world-class quality.

# **Objective**

 This seminar can serve as an excellent awareness session for all employees in an organization. An understanding of Six Sigma, what it means, how to implement it, what some of the results might be will be discussed.

# **Who Should Participate**

 Project managers, team members, project engineers, design engineers, project leaders, industrial engineers, program managers, operations managers, functional managers, information technology professionals, and all individuals need to prepare to be part of the overall Organizational Six Sigma Projects in order to achieve high quality results via processes improvements.

# **Key Topics**

- I. History of 6 Sigma
- II. Need for Six Sigma
- III. What Is Six Sigma?
- IV. Dissecting Process Capability
- V. Six Sigma Metric Calculations
- VI. Six Sigma Methods
- VII. Tools and Techniques
- VIII. Implementation Roles

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#### **Duration**

3 hours

#### Webinar Fee

 Php 1,750.00 per participant (inclusive of e-Handouts and e-Certificate) to be paid at least 3 banking days before the event

### Requirements

- Mobile phone, tablet, computer or laptop
- Download free ZOOM app
- Internet connection
- Good audio connection

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